

## Keynote Private Agents for Application and Transaction Perspective<sup>®</sup>

### Measure Applications and Transactions In Your Data Center, On The Intranet and Across VPNs

Private Agents are Keynote measurement appliances that can be configured and deployed to measure application and transaction performance anywhere on the Internet, your Intranet or extranet—including Web sites hosted on private networks or behind corporate firewalls. Keynote Private Agents, leverage Keynote's trusted, third-party analysis to help you verify whether your internal applications, critical transactions, Web infrastructure and e-business partners are operating at an agreed-upon level of service and performance.

#### With Application and Transaction Perspective:

- Measure the performance and availability of complex applications and transactions
- Isolate delivery problems
- Benchmark the speed of transactions to your closest competitors with accuracy

#### Use Keynote Private Agents when you need to:

- Prove whether your internal devices are enhancing your performance, and determine whether you are getting a return on your investment.
- Monitor cities and backbones not currently measured by Keynote's existing infrastructure.
- Measure the performance of your most advanced and sophisticated web applications and transactions across multiple Internet backbones
- Isolate local access or server-side issues faster.

#### Private Agent Specifications

A Private Agent is an appliance that hosts special measurement software such as Keynote Application or Transaction Perspective. Each Private Agent runs on a rack mountable, 1RU Windows computer. These measurement computers have built-in Ethernet interfaces

that allow them to be directly attached to any 10 or 100Mbps switch at either half or full duplex speeds.

#### Diagnose Problems Faster with Inside Information

A Web site that experiences even subtle error rates internally can never be expected to perform well on the Internet. When you deploy a Private Agent in your data center, any error rates and download times recorded can only be attributed to servers and equipment under your direct control. By measuring application and transaction performance without "Internet influence" you can determine which part of your infrastructure is responsible for a performance issue, and repair it faster.

1-800-KEYNOTE  
(1-800-539-6683)  
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